

Call Logging



Alarm Radio Monitoring
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The **arm** Call Logging software provides NHS & care home users with a facility for recording all activity which has occurred during the course of the day. Enabling managers to monitor, record, export or print management reports on all calls and response times.

Night time observation rounds/regular checks can be recorded and monitored using the software, simply by staff pressing the reset button on the nurse call point or using a staff IR fob for staff identification.

Information is recorded in the form of:

- Call point activation:
Date & time | Room/call point identification name | Call level | Staff ID | Response time
- Staff presence:
Date & time | Room/call point identification name | Presence | Staff ID



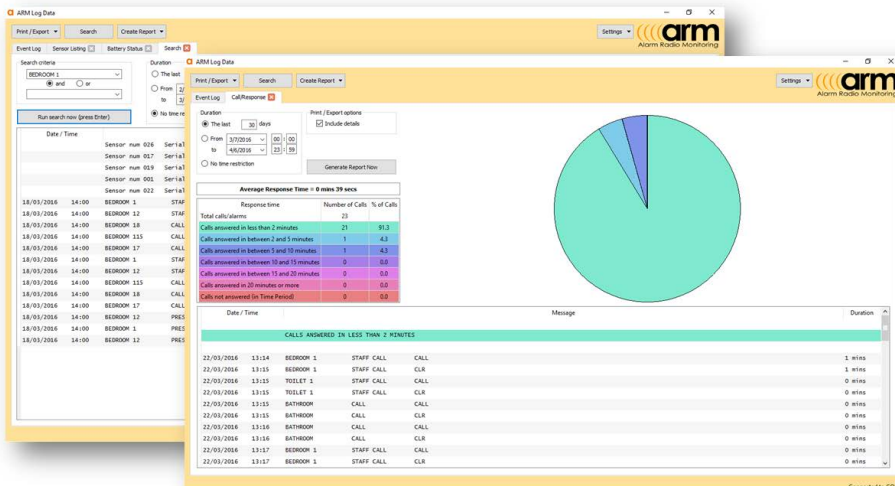
A full audit trail of events is recorded, allowing users to easily search for a specific event/location/day using simple tick boxes, drop down menus and calendar functions.

The **arm** Call Logging software also provides useful maintenance reports in the form of:

- Battery log: displays current battery levels of devices on the system.
- Maintenance summary: displays any faults recorded on the system during search period.
- Sensor listings: displays name, sensor number & serial number of all devices on the system.

Reports can be viewed, printed or exported to excel or pdf.

This software is becoming very popular as a useful management tool and can also act as a live display.



- Displays all call activity
- Response times
- Staff presence function
- Call history
- Full audit trail
- Live call screen
- Windows based software
- Plug & play installation

System requirements:

Windows XP, Vista, 7, 8, 8.1 & 10
serial port or USB-serial adapter required

Please note: existing customers can incorporate the call logging software at anytime, this can either be installed by our engineers or delivered for self installation.